



### **Procedure for claiming unclaimed Redemption and Dividend amount**

The investors/unit holders can claim their unpaid amounts by filling the below given "Unclaimed Request Form". This request, (duly filled and signed) should be submitted at our nearest service center along with the supporting document(s):

- [Unclaimed Request Form](#)

Further, the investors need to follow below stated procedure, in case of any:

- i) Change in bank mandate; or
- ii) Change in address (for KYC Complied Folios/Investors, address change needs be carried with KRA)

**For any change/updation in existing Bank details or address, the supporting documents to update the changes are stated below:**

**i) Change in bank details:**

- Original cancelled cheque of the new bank account with the investor name mentioned on the cheque or
- Copy of the bank statement/pass book duly attested by the new Bank, evidencing the name and bank account details of the investor (The bank statement shall not be older than 3 months).

**ii) Change in address:**

**a) KYC Complied Folios/Investors:**

The investors shall be required to submit the below stated documents to the designated intermediaries of the KYC Registration Agency (KRA):

- [KYC modification form](#)
- Proof of new address (POA)
- Any other document the KRA may specify from time to time.

**b) KYC not Complied Folios/Investors:**

The investors shall be required to submit the below stated documents:

- Proof of new address
- Proof of Identity (POI): Only PAN card copy, if PAN is updated in the folio.  
In case where PAN is not updated, copy of PAN card or the other Proof of Investment as may be prescribed.

For further details, you may contact us on our customer care helpline at 1800 222 999 (BSNL/MTNL lines) or 1800 200 6666(non MTNL/BSNL lines) from 8 am to 8 pm, Monday to Saturday or email your queries to us at [enquiry@icicipruamc.com](mailto:enquiry@icicipruamc.com).